



For your peace of mind

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Fidelity Insurance Services LLC (Fidelity),

A company incorporated in Dubai, with over 40 years of experience in the Insurance industry.

Fidelity is an insurance brokerage that offers all classes of Insurance as well as risk management services to customers in United Arab Emirates.



INTRO



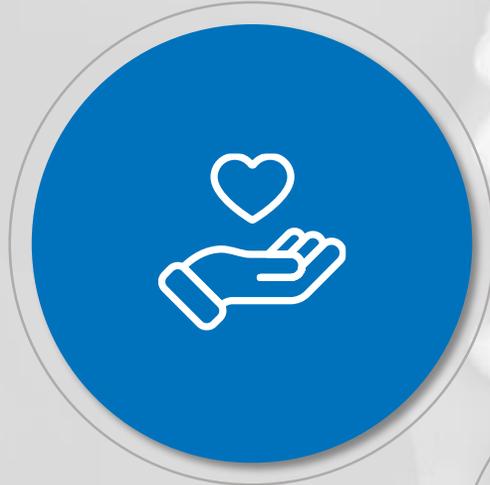
OUR VISION

To become among the best insurance brokerage houses of the region through innovative and bespoke products and services.

OUR MISSION

To offer the best insurance service and risk management advisory service to individuals and businesses. To manage their risks through suitable insurance programs efficiently and effectively.

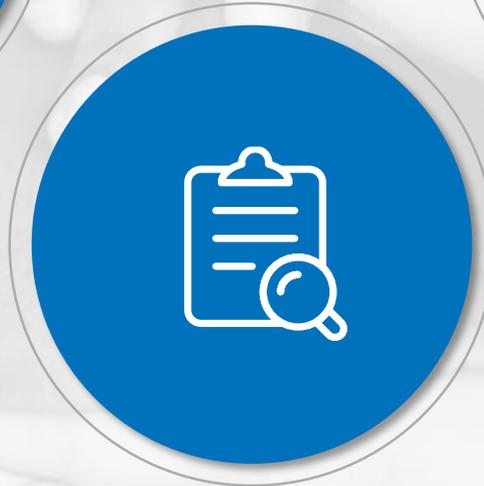
OUR CORE VALUES



**Client
Satisfaction**



**Training
Development**



Confidentiality



Integrity



WHAT SETS US APART

Personalized Attention



We have the right team of professionals who are self-motivated and capable of providing personalized services. We promote going the extra mile while serving our Clients.

Best Providers



We deal only with reputed insurance companies, regionally and globally. We have special relationships with our providers that entices them to do more for our clients.

Industry Expertise



We employ a team of professionals with the right blend of qualifications, knowledge and in-depth industry experience.

Right Product at the Right Price



We will identify and assess your risks based on your requirements and offer apt solutions at affordable rates and terms based on our deep-rooted relationships with insurance providers.

Strong Claim Management



We are at your side and will assist with your reported claims. Our team and management are driven by serving the clients when they need us the most.



PRODUCTS & SERVICES

**Business
Insurance**

**Life
Insurance**

**Health
Insurance**

**Marine
Cargo & Hull
Insurance**

**Motor
Insurance**

SERVICE HANDLING PROCESS

Our services are driven by a highly motivated team providing comprehensive, cost effective and customized insurance programs that meet the insurance and risk management needs of our clients.

Step 1

Dedicated Account Handler

Step 2

Risk Management

Step 3

Policy Placement

Step 4

Post Placement Services

SERVICE HANDLING PROCESS

Dedicated Account Handler



Fidelity clients will be allocated their own personal Account Handler who will assist clients on all their enquiries.

Risk Management



We explain coverage needs to clients and provide a customized insurance program for your business to help you manage, mitigate and transfer risk to the best extent possible.

Policy Placement



Clarification of terms, conditions and justifications of premiums.
Ensuring documentation is in place for policy placement.

Post Placement Services



Documentation, monitoring, claims management, risk audit and advisory services that may address your specific needs.



SERVE OUR CLIENTS BETTER

We can offer a 'help desk' facility inside a client's office for handling insurance requirements and for any claims reported;

We are just the right size for offering personalized services;

Clients have access to the senior management of Fidelity directly, in case of urgent issues/requirements;

We provide a dedicated Senior Relationship Manager with a proven track record.

We offer you free consultancy in terms of guidance on various insurance policies;

We provide instantaneous claim management services with English and Arabic experts in our company.



SERVE OUR CLIENTS BETTER

We can provide comprehensive insurance policies in case of the following corporate insurances

**Medical
Insurance**

**Liability
Insurances**

**Property
Insurance**

**Motor Vehicle
Insurances**

**Travel
Insurance**

**Marine & Hull
Insurance**

**Life
Insurance
and
Investments**

ACHIEVEMENTS



Obtained Dubai Health Authority on unconditional compliance status.



Partnered with more than 40 leading insurance providers operating in UAE.



Online policy issuance facility for Motor insurance with more than 15 insurance companies.



Online policy issuance facility for Medical insurance with more than 10 insurance companies.



Online policy issuance facility for Travel, Group Life, Workmen Compensation, Personal Accident and Home insurances.



OUR PARTNERS



Al Ain Ahlia Insurance Co.



AL-ITTIHAD AL-WATANI
L'UNION NATIONALE
الإتحاد الوطني



شركة الوثبة الوطنية للتأمين
ALWATHBA NATIONAL INSURANCE CO



AMAN



DUBAI INSURANCE



الإمارات للتأمين
Emirates Insurance



HanseMerkur



Jordan Insurance Company MEDGULF

MetLife



NCOR
TAKAFUL



شركة قطر للتأمين
Qatar Insurance Company



Saudi Arabian
Insurance Company BSC (c)

The New India
Assurance Co. Ltd



الاتحاد للتأمين
UNIONINSURANCE
وطنية للتكافل
watania

William Russell



